



Feb. 8, 2016

Recall Notice

Product: Elimedical 3/10ml Veterinary Use Insulin Syringe, 03V2913B, LOT 201506

In November 2015, Elimedical received two inquiries about the scale printing for this product. On November 24, 2015, after further investigation, we communicated with our veterinary distributors that few of the insulin syringes in this LOT only had been printed incorrectly and took measures to accept returns on this product for refund or exchange whenever they hear any concerns from clinics. We did not issue a formal recall at that time.

Since November 24, 2015, all veterinary use insulin syringes from LOT 201506 have been manually re-inspected before shipping from our warehouse to ensure that only syringes with the correct scale printing were sent out from our veterinary distributors to vet clinics.

On February 8, 2016, we were contacted by Blue Cross Animal Hospital (BCAH) and were advised that the incorrect product was still available for use among their individual customers. After discussion with BCAH, it was determined that a formal recall was needed to ensure that all the incorrectly marked insulin syringes from this LOT number were removed from the market. In addition, the remaining syringes from this LOT number which were printed correctly will now be shipped with a sticker attached to the box as verification that the syringes have been manually re-inspected and approved.

Elimedical distributors confirmed to initiate the RECALL on the same date of February 8, 2016.

This recall applies ONLY to Elimedical 3/10ml Veterinary Use insulin syringe, 03V2913B, with LOT Number 201506 which were shipped to our veterinary distributors BEFORE November 24, 2015.

Any end user with these syringes is asked to contact your vet clinic to arrange with its supplier (Elimedical's distributor) to return the syringes for immediate exchange or refund.

We apologize for any inconvenience which may have occurred and wish to assure customers that we have corrected the root cause of the printing error. Elimedical insulin syringes have been on the market in Canada since 2006, continuously meeting or exceeding product release standards.

We thank you for your continued support.

Sincerely,

Management of
Elimedical

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